



## South Woodham Ferrers Health and Social Care Group

Thursday 14 July 2022

# Welcome and news from our Trust

**Andrew Pike**  
Chief operating officer



# Operational update: RTT and cancer

- **Referral to treatment (RTT):** the total waiting list continues to grow, including those waiting more than 52 weeks, which numbers 7,671 today
- We are reducing those waiting 104 weeks which is now 0
- **Cancer:** two-week wait performance in April 2022 was below the 93% target at 46.6%
- The number of patients waiting at least 62 days for cancer treatment is 1,032 of which a large number are in dermatology .The Trust has employed an external expert to help improve cancer pathways and address capacity issues for those specialties needing to match demand. A recovery to 556 over 62 days is planned for later in the year- there are a total of 7000 patients on the cancer pathway.
- Strategy will focus on implementing best practice pathways and transformation in five key tumour sites: skin, urology, colorectal, breast and gynaecology.



# Operational update: staffing and urgent care

- **Recovering our elective services:** we have approved an ambitious elective recovery programme which means more patients can be seen the Trust is required to deliver over 100% of the activity undertaken in 2019. This has included investment in additional theatre capacity , and the hospital is still having to cope with covid demand. Additonal capacity remains in place for additional diagnostic tests to catch up demand post the pandemic.
- **Staffing:** increasing staff sickness relating to COVID. A&E medical staffing has been especially low in May and June. We are following recruitment plans to increase our workforce, including in Estates and Facilities and for healthcare support workers, nurses, midwives, and trainee doctors
- **A&E** four-hour performance in May 2022 was below the 95% target at 68.6%.This remain the most pressured part of the hospital services and the demand on ambulances

# Operational update

- Our hospitals and the ambulance service are experiencing extremely high demand. 2021 marked the busiest year on record for 999 calls
- With medical and nursing staffing challenges, and delays in social-care placements, some patients are having to wait longer than they or we would like
- Typically, between 200 patients each day are ready at our hospital sites to be discharged. Of these, around 40 on average are waiting for a form of social care. Significant additional beds are in use , around 150 to cope with this longer length of stay and it is leading to unplaced patients in ED overnight which is a serious concern .
- We are working with our partners to respond: the Integrated Care Board and community partners have developed virtual wards in the community to avoid patients coming to hospital; and assess ambulance patients before they go into ED, so that ambulances can get back on the road more quickly.

# Discharging our patients

- During COVID-19 we introduced **Discharge to Assess (D2A)**
- D2A: where people who don't need an acute hospital bed are given short-term support to be discharged to their own home or another community setting
- **Bridging service**, an integrated approach which 'bridges' the gap between a patient's hospital stay and a package of care being in place
- This supported around 7,000 patients from April 2020-March 2022
- **Southend Enhanced Discharge Service**, which supports residents needing care for up to 14 days.





# Investments to improve patient care

- New CT scanner at Southend Hospital: offering lower radiation doses and improved images
- State-of-the-art Neonatal Intensive Care Unit at Basildon Hospital, with 19 cots, and a ‘rooming-in room’
- £1.2 million outpatients’ building at Southend Hospital to see an extra 200 patients per week
- Our successful supported internship programme for young people with learning disabilities or autism will expand to all our hospital sites from September
- We have received almost £167,000 to use digital technologies to improve productivity.



# Estates and capital projects: Strategic developments for 2022

- Investing in service improvements, service redesign and backlog maintenance
- New Green Plan for sustainability and net-zero carbon
- Refreshed Estates strategy
- Community Diagnostic Centres and other out-of-hospital services
- Developing plans to improve Ophthalmology services
- New resuscitation, MRI and cath. lab facilities at Basildon Hospital
- Completion of new front entrance, retail and restaurant facilities at Basildon Hospital
- New outpatient area, CT and X-Ray facilities at Southend Hospital
- Removal of RAAC planks (reinforced concrete) from Broomfield Hospital
- £30 million investment at Basildon and Broomfield to reduce energy consumption and carbon emissions.